Refund Policy. We understand sometimes things happen and you need to cancel. Because our classes are built to allow for a set number of attendees for the best class experience possible, requests received at least seven days prior to the scheduled class date may request a full refund minus a \$10 processing fee or an opportunity to reschedule. Cancellations with less than 7 days notice are not eligible for refund but will be offered the opportunity to reschedule their seat for a future date. To request a cancellation please email info@rondodgetactical.com and indicate your first name, last name, and the name of class you are registered for in the email body. Please indicate "Cancellation" in the subject line of your email.